For undergraduate or first year MBA students. This revision of a classic text retains the strong empirical and market segmentation approach that has set the standard for consumer behavior study through seven editions. This new edition focuses on how the Internet has changed the way people obtain information about potential purchases. This edition now includes thirty-two Active Learning mini-cases.

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Consumer behavior involves the study of how people--either individually or in groups--acquire, use, experience, discard, and make decisions about goods, serivces, or even lifestyle practices such as socially responsible and healthy eating. Consumer behavior can be broadly classified as the decisions and actions that influence the purchasing behavior of a consumer. What drives. How can you change consumer behavior? originally appeared on Quora: the place to gain and share knowledge, empowering people to learn.

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Consumer behaviour is physiological it is human Consumer Behaviour it can change with the slightest change in the market, the atmosphere and the trend.

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